



1915(c) HCBS Waiver Update for Kentucky SPIN

October 6, 2020

Cabinet for Health and Family Services
Department for Medicaid Services

Agenda Items

Michelle P. Waiver Slots

Waiver Redesign Status

Upcoming Public Comment Period

Waiver Help Desk Nearing One Year of Service

Medicaid Waiver Management Application (MWMA)
Updates

Electronic Visit Verification

Michelle P. Waiver Slots

100 individuals on wait list received slot allocation letter on **Oct. 1, 2020.**

Individuals have **45 days** to request an assessment. The last day to request one is **Nov. 15, 2020.**

Community Mental Health Centers have **14 days** from request date to complete assessment.

The assessment must be submitted no later than **Nov. 30, 2020.**

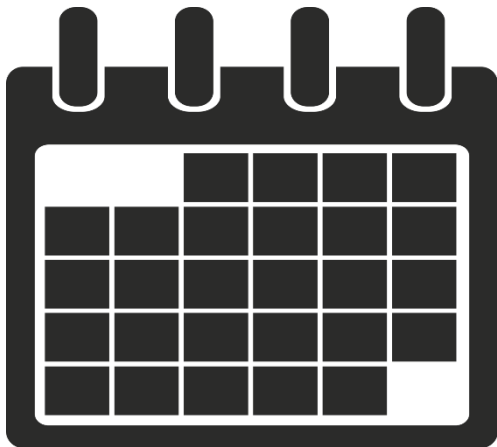
Waiver Redesign Status



Current Status: **Paused**

- DMS announced waiver redesign pause on **February 13, 2020**. Announcement letter is available at <http://bit.ly/kyredesignpause>.
- Reason: To re-evaluate recommendations and assure they will help stakeholders.
- No date for resuming redesign. DMS will notify stakeholders when date is set.
- To share comments, concerns, or sign-up for updates, email MedicaidPublicComment@ky.gov.

Public Comment: HCB and Model II



- Waiver applications must be approved by the Centers for Medicare and Medicaid Services (CMS) **every 5 years.**
- The 5-year period for the Home and Community Based (HCB) and Model II (MIIW) waivers **are up this year.**
- CMS requires a 30-day public comment period for waiver renewals.
- Public comment began Oct. 5 and runs through Nov. 6, 2020.
- The HCB and MIIW waiver applications have been released for review.
- DMS is holding a virtual meeting to review updates with stakeholders on Oct. 12 from 2 – 3:30 p.m. Eastern.

Public Comment: HCB and Model II

HCB Updates	MIIW Updates
<ul style="list-style-type: none">• Updated current waiver processes for service authorizations, incident reporting, and appeals and grievances.• Expanded services such as Home Delivered Meals, which will allow frozen and hot meals.• Updated policy for hiring legally responsible individuals (LRI) more clearly describes which LRIs must receive approval to be hired as a participant-directed services (PDS) employee• Addition of CMHCs as financial management agencies (FMA) for PDS employees, increasing choice to at least two FMAs per region.	<ul style="list-style-type: none">• Updated current waiver processes for service authorizations, incident reporting, and appeals and grievances.

1915(c) Waiver Help Desk



- Started on Nov. 25, 2019
- Average of 450 calls per week received
- Takes about 25 seconds to answer

Top reasons for calling:

MPW wait list

How to apply

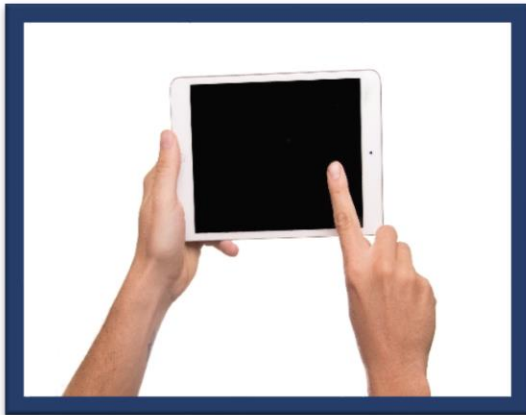
Case management questions

MWMA Enhancements



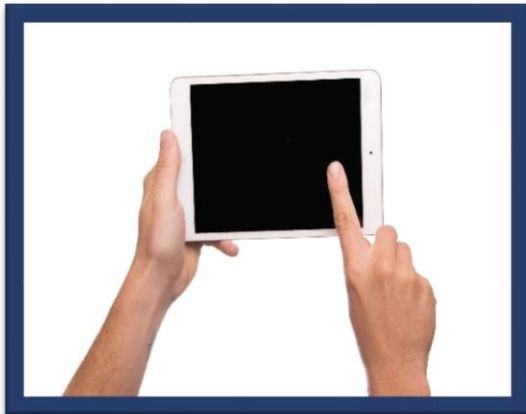
- Access expanded to all providers, not just case managers.
- Providers can use MWMA to keep service notes, print prior authorizations on-demand, and see a participant's full plan of care, goals, and objectives.
- This access means improved coordination of care for all participants.
- All providers must use MWMA to report incidents **beginning Dec. 1, 2020.**
- Reporting incidents in MWMA automatically notifies waiver operating agencies of incidents and allows us to better track them, which improves participant health, safety, and welfare.

Electronic Visit Verification



- Known as EVV.
- Use of EVV is required by the 21st Century Cures Act signed into law in 2016.
- Electronic system used to record information about provider visits to deliver in-home personal care services.
- Must capture six pieces of information: **date, time and location of services, type of service, name of provider, and name of recipient.**
- Use is required **no later than January 1, 2021.**

Electronic Visit Verification



- Provider agencies (billing for traditional services) and FMAs (billing for PDS services) have two options for EVV.

#1: State-sponsored EVV option: Tellus EVV.

#2: Provider agencies and FMAs can choose their own third-party EVV system.

- PDS employers and employees should check with their FMA to see which system it is using for EVV.

Electronic Visit Verification: Timeline

Oct. 2020

- Tellus EVV training began

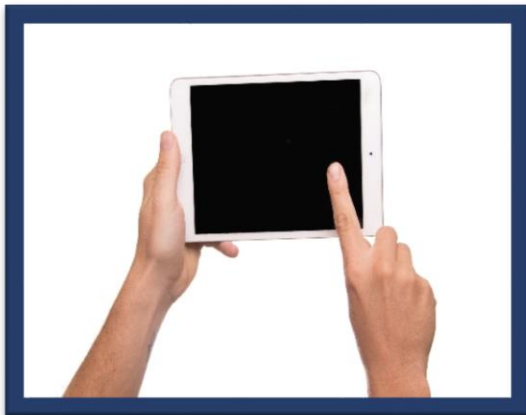
Nov. 2020

- Providers can begin using EVV. Check with your provider agency or FMA to see when they plan to begin using EVV.

Jan. 1, 2021

- Provider agencies and FMAs must begin using EVV to comply with federal requirements.

Electronic Visit Verification: More Information



- Final EVV Town Hall
Oct. 14 – 10 a.m. to Noon Eastern via Zoom
- To register or view recordings of previous meetings, visit the DMS EVV website at <https://bit.ly/kywaiverEVVinfo>.
- EVV FAQ: <https://bit.ly/kyevvFAQ>
- Other EVV resources available on the DMS EVV website include: one-page documents on what EVV is and how to prepare, project timelines, and training schedules.

1915(c) HCBS Waiver Program Resources

DMS Waiver Program Website

<https://bit.ly/kyhcbswaiverinfo>

Policy or Case-Specific Questions

1915cWaiverHelpDesk@ky.gov

(844) 784-5614

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MedicaidPublicComment@ky.gov

Who To Call for Waiver Help

<http://bit.ly/kywaiverquickcall>