



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

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Governor

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Eric C. Friedlander
Acting Secretary

Pam Smith
Division Director

Lisa D. Lee
Commissioner

To: Model II Waiver Providers

From: Pam Smith
Director, Division of Community Alternatives

Date: March 16, 2020

Re: COVID-19: Assessments

The Department for Medicaid Services (DMS) continues to issue guidance to providers as they develop protocols to maintain services to 1915(c) Home and Community Based Services (HCBS) waiver participants while protecting against the spread of COVID-19.

Effective immediately, all assessments should be conducted via phone or online. While we know an assessment is best completed in-person, we feel this step is necessary to reduce the risk to waiver participants and providers.

If you have a participant for whom you cannot complete an assessment, please email the 1915(c) Waiver Help Desk at 1915cWaiverHelpDesk@ky.gov for further guidance. If you have questions or need more information about COVID-19, visit kycovid19.ky.gov. To find additional guidance related to Kentucky Medicaid and COVID-19, visit the DMS Division of Community Alternatives website at <https://chfs.ky.gov/agencies/dms/dca/Pages/default.aspx>. If you have additional questions, please email the 1915cWaiverHelpDesk@ky.gov.

We thank you for your understanding and willingness to be flexible as we work together to fight the spread of COVID-19 in the Commonwealth.

Sincerely,

Pam Smith
Director, Division of Community Alternatives